

# TRADE MANUAL

2025-2026



Hanmer Springs  
Thermal Pools & Spa



# THERMAL POOLS & SPA

Nestled in the magnificent South Island high country, just 90 minutes from Christchurch, Hanmer Springs Thermal Pools & Spa is the perfect place to rebalance and unwind. The Thermal Pools have been attracting visitors for more than 150 years, all seeking the benefits of the natural mineral waters, clear alpine air and uplifting environment.

Set in the heart of Hanmer Springs village we offer 15 open-air thermal pools of varying temperatures, private thermal pools, sauna and steam rooms, a 25 metre heated lap pool with a lazy river, as well as a large family activity pool and children’s AquaPlay area. For those wanting an adrenaline rush we have four hydroslices including New Zealand’s highest aquatic thrill ride, Conical Thrill.

Our premier day spa, The Spa at Hanmer Springs, specialises in offering massage, body and beauty treatments to enhance the wellbeing of our visitors. It is a place dedicated to relaxation and an escape from the fast pace of everyday life.

Enjoy casual relaxed indoor dining or pull up on the deck for a unique al fresco experience with sweeping views of the thermal pools, at our on-site licenced café.





# THE HANMER SPRINGS EXPERIENCE





# OUR ORIGIN

For centuries, people have been bathing in the mineral water.

Early Maori used the springs to ease the aches and pains of overland travel as they moved between the east and the west coasts.

Maori legend tells of Tamatea, a great Maori traveller, and his crew experiencing difficulty when travelling the South Island. In danger of freezing to death, Tamatea appealed to the northern volcanoes, Tongariro and Ngauruhoe to save his party.

A ball of flame erupted from the volcanoes. This fire travelled down the Whanganui River to the sea, then became airborne. As it travelled through the sky pieces of ash fell at Hanmer Springs and other points along the route to form the origins of hot springs.

Hanmer Springs is known to Maori as Te Whakatakataka O te Ngarehu O Ahi Tamatea – “where the ashes of Tamatea’s fire lay”.

# OUR STORY

The story of Hanmer Springs Thermal Pools & Spa is steeped in history and is as rich as the minerals in our natural waters.

Travelling Maori were the first to discover the thermal springs hundreds of years ago and would rest and bathe here. When the early pioneers arrived, they too discovered the waters and in 1871 a small tin shed was built for bathers to change in.

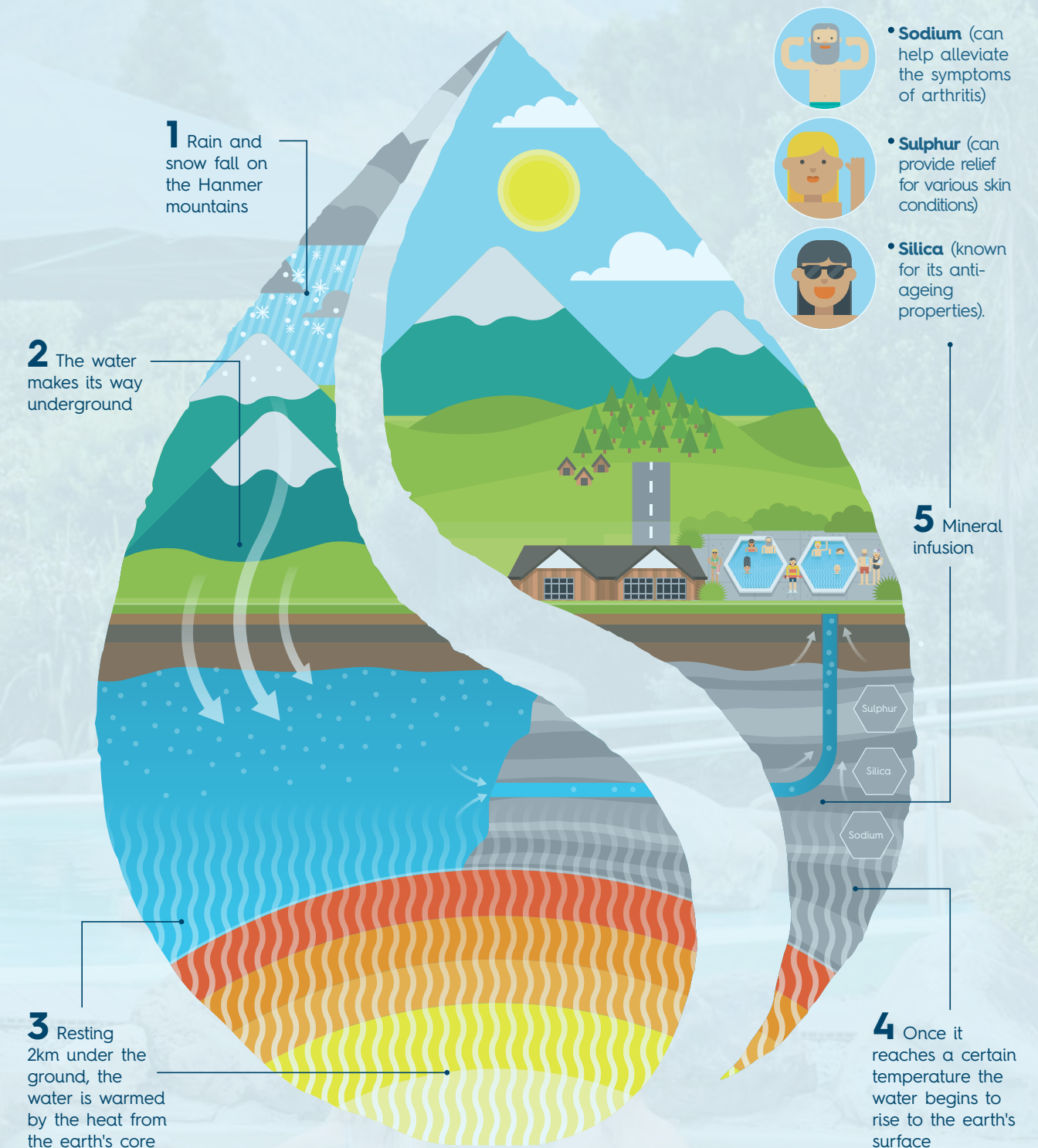
In those days the bathing was nude and segregated so users would hoist either a skirt or some trousers up a pole so visitors knew whether males or females were using the pool.

That tin shed is now long gone – in its place is one of New Zealand’s most popular tourism attractions; the multi-million dollar, award-winning Hanmer Springs Thermal Pools & Spa.

We offer something for everyone; which is why we attract more than half a million visitors every year.

# 173 YEARS OF GOODNESS

Mother Nature makes our thermal waters.





## 1 Sulphur Pools

Volcanic rock cladding and an inspired rock formation set our Sulphur Pools apart. These pools have completely natural geothermal water, giving them a wonderfully silky feel.

TEMP: 40-42°C



## 2 AquaTherapy

Our AquaTherapy pools encapsulate the healing powers of warm water with jets, spouts and waterfalls to ease away your aches and pains.

TEMP: 32-34°C



## 3 Hexagonal Pools

The Hexagonal pools have been with us the longest and remain as popular as day one. They offer plenty of shade with giant canvas umbrellas.

TEMP: 38-40°C



## 4 Private Pools, Steam & Sauna

Our private thermal pools are quiet oases for up to six people. We also have sauna and steam suites available.

TEMP: 39-40°C



## 5 Freshwater Pool & Lazy River

Enjoy drifting round the lazy river or refresh yourself with a few laps in our freshwater pool. Both offer easy beach style access.

TEMP: 28°C



## 6 Conical Thrill

Thrillseekers of all ages will enjoy this 13.5m high aquatic thrill ride (the largest in New Zealand!) that propels sliders up a vertical ramp.

TEMP: 28°C



- Female Toilets, Changing Rooms
- Male Toilets, Changing Rooms
- Drinking Fountain
- Caregivers
- Disabled Toilets, Wheelchair Access
- Locker Hire



  
**Hanmer Springs**  
 Thermal Pools & Spa

**Freephone** 0800 4 HANMER  
**Telephone** 03 315 0000  
**Email** info@hanmersprings.co.nz

**Web** hanmersprings.co.nz  
**facebook.com**/hanmersprings  
**Instagram** - Hanmersprings

## 7 SuperBowl

Visitors will love speeding round and round the expansive bowl, before hurtling down a chute to the end of the ride.

TEMP: 28°C



## 8 AquaPlay

AquaPlay offers three slides and a waterplay area, making it the perfect place for children 8 years and under to explore.

TEMP: 32°C



## 9 Family Activity Pool

Large 32°C family activity pool with a Tatuara slide, waterfall and dumping bucket that will amuse children of all ages.

TEMP: 32°C



## 10 Waiau Winder & Violet Vortex

Our newest additions have state-of-the-art LED technology, with Waiau Winder also having visual projections!

TEMP: 32-34°C



## 11 Rainbow & Rock Pools

Gentle rapids and waterways connect our four rock pools, while our rainbow pools offer accessible beach-style entry.

TEMP: 34-38°C



## 12 Cascade Pools

Nestled among native gardens and river boulder terraces, the Cascade Pools offer five connected terraced pools and provide the ultimate natural relaxation experience.

TEMP: 37-42°C







# CASCADE POOLS

- Sit and soak among river boulder terraces underneath redwood trees. Lean back and refresh yourself in our cold water waterfalls.
- **Temperature:** 37-42°C
- **Depth:** 1.20m





# SULPHUR POOLS

- Four pools rich in beneficial minerals including sulphur and sodium.
- **Temperature:** 40-42°C
- **Depth:** 1.00m





# HEXAGONAL HOT POOLS

- Three pools with in-built seating and giant canvas umbrellas. Offering stunning mountain views.
- **Temperature:** 38-40°C
- **Depth:** 1.15m





# RAINBOW POOLS

- Two pools with accessible beach-style entry and surrounded by native plants.
- **Temperature:** 36-37°C
- **Depth:** 1.20m





# ROCK POOLS

- Four pools with interconnecting streams provide plenty of space to relax.
- **Temperature:** 33-37°C
- **Depth:** 1.00m





# AquaTherapy POOLS

- Our signature AquaTherapy freshwater pools are designed to deliver you pure muscle relief, and pure serenity, with a range of waterfalls and jets.
- **Temperature:** 32-34°C
- **Depth:** 1.20m





# WATER FUN

- Three freshwater pools and an AquaPlay area for the toddlers.
- New Zealand's largest aquatic thrill ride, Conical Thrill, plus the SuperBowl and two hydrosides.
- **Temperature:** 28-34°C





# TEA Estd. 1904 KIOSK

## CAFE & GRILL

Housed in a historic building in the centre of the complex.

Light and airy with plenty of open space and seating on the deck overlooking the pools.

Offers a range of food options, including pizza from the pizza woodfire oven, cabinet food and a variety of hot dishes.







# THE SPA

AT HANMER SPRINGS







# THE WORLD OUTSIDE MELTS AWAY

**World class quality**  
treatments and level of service.

**Reinvigorate the body and mind**  
in a natural warm and restful atmosphere.

**Full menu** of massage and beauty treatments.

**Open daily 10am - 6pm.**







# SAUNA & STEAM

- Two saunas and two steam rooms.
- Maximum of 6 people.
- **Temperature:** Steam rooms up to 50°C, sauna rooms up to 70°C.

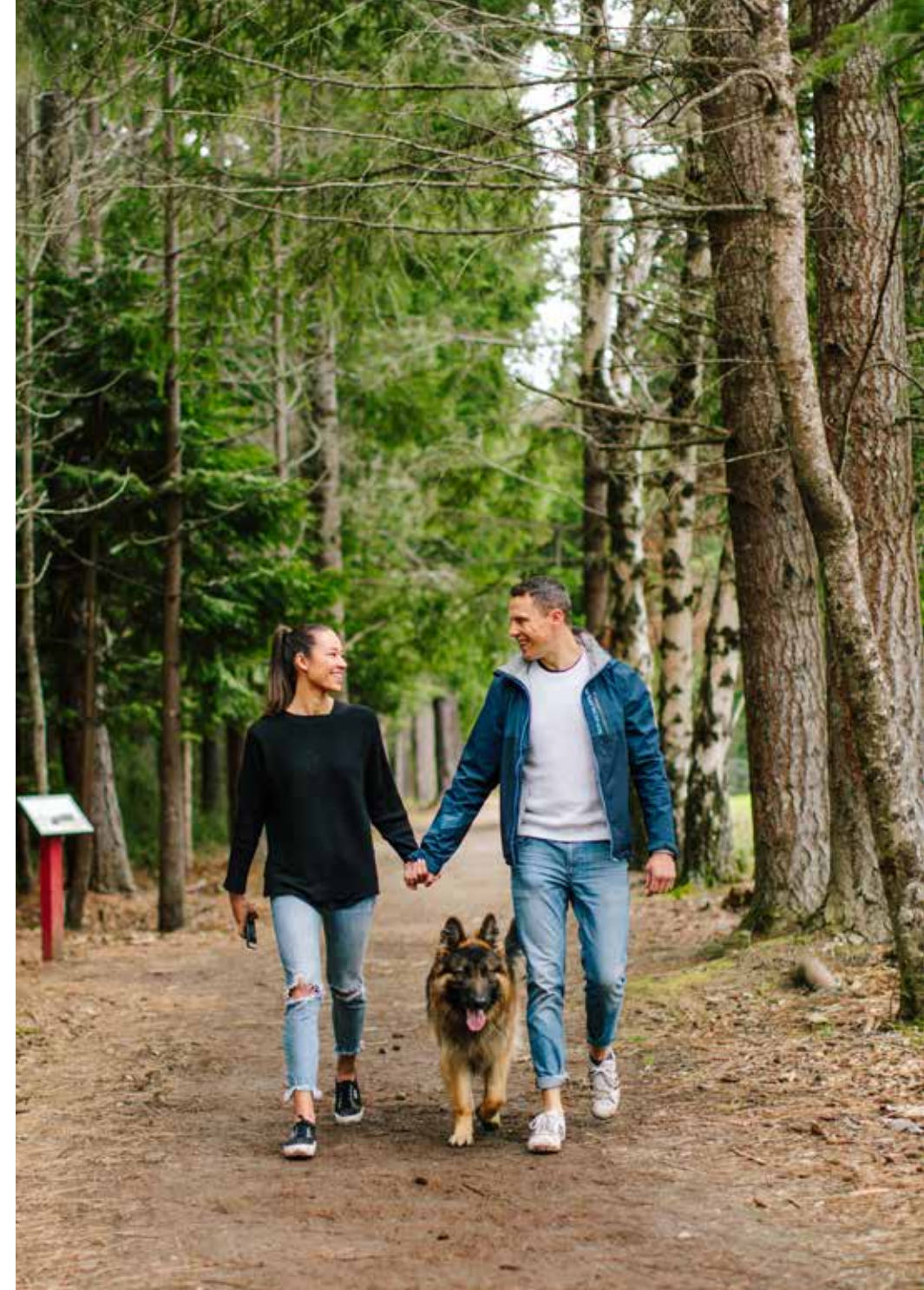
# PRIVATE POOLS

- Six private pools.
- Each pool has its own shower and changing area.
- Minimum of 2 people and maximum of 6.
- **Temperature:** 39-40°C









Natural encounters:

# WALKING & BIKING

- Approximately 60km of mountain bike and walking treks.
- Suitable for all fitness levels.
- Easily accessible from the pools.
- A range of great picnic spots.





# OTHER VILLAGE ACTIVITIES



## ALPINE CRAZY PUTT & VILLAGE CRUISERS

**Phone:** +64 3 315 5177

[info@alpinecrazyputt.co.nz](mailto:info@alpinecrazyputt.co.nz)

[alpinecrazyputt.com](http://alpinecrazyputt.com)



## HANMER SPRINGS ANIMAL PARK

**Phone:** +64 3 315 7772

[info@hanmer-animal-park.nz](mailto:info@hanmer-animal-park.nz)

[hanmer-animal-park.nz](http://hanmer-animal-park.nz)



## HANMER SPRINGS GOLF CLUB

**Phone:** +64 3 315 7110

[office@hanmerspringsgolf.co.nz](mailto:office@hanmerspringsgolf.co.nz)

[hanmerspringsgolf.co.nz](http://hanmerspringsgolf.co.nz)



## HANMER SPRINGS ATTRACTIONS

**Phone:** +64 3 315 7046

[info@hanmerspringsattractions.co.nz](mailto:info@hanmerspringsattractions.co.nz)

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## A-MAZE-N-GOLF

**Phone:** +64 3 315 7272

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[a-maze-n-golf.co.nz](http://a-maze-n-golf.co.nz)



## MANUKA SKIS

**Phone:** +64 27 751 4124

[info@manukaskies.co.nz](mailto:info@manukaskies.co.nz)

[manukaskies.co.nz](http://manukaskies.co.nz)



# ACCOMMODATION

## AT HANMER SPRINGS



**HANMER SPRINGS  
SCENIC VIEWS  
MOTEL**

Phone: +64 3 315 7419  
Freephone: 0800 843 974  
info@hanmerscenicviews.co.nz  
hanmerscenicviews.co.nz



**HANMER SPRINGS RETREAT**

Phone: +64 3 315 5138  
reservations@hsretreat.co.nz  
vrhotels.co.nz



**TUSSOCK PEAK MOTOR LODGE**

Phone: +64 3 315 5191 Freephone: 0800 887 7625  
office@tussockpeak.co.nz  
tussockpeak.co.nz



**HANMER SPRINGS HOTEL  
& ISOBEL'S RESTAURANT**

Phone: +64 3 975 1010  
reservations@hanmerspringshotel.com  
cpghotels.com



# ACCOMMODATION



## BELLA VISTA MOTEL

**Ph:** +64 3 315 7540 **Freephone:** 0800 235 528  
bvhanmer@xtra.co.nz  
**bellavista.co.nz**



## THE ST JAMES

### PREMIUM ACCOMMODATION

**Ph:** +64 3 315 5225 **Freephone:** 0508 785 2637  
stay@thestjames.co.nz **thestjames.co.nz**



## CLEAR RIDGE APARTMENTS

**Ph:** +64 3 315 5144 **Freephone:** 0800 555 596  
info@clearridge.co.nz  
**clearridge.co.nz**



## VILLAGE LAKE APARTMENTS

**Ph:** +64 3 315 5288 **Freephone:** 0800 555 774  
reception@villagelake.co.nz  
**villagelake.co.nz**



## DRIFTERS INN

**Ph:** +64 3 315 7554 **Freephone:** 0800 374 383  
stay@driftersinn.co.nz  
**driftersinn.co.nz**



## ALPINE GARDEN MOTEL

**Ph:** +64 3 315 7332 **Freephone:** 0800 335 556  
info@alpinegardenmotel.co.nz  
**alpinegardenmotel.co.nz**



## SETTLERS MOTEL

**Ph:** +64 3 315 7343 **Freephone:** 0800 587 873  
info@settlershanmer.co.nz  
**settlershanmer.co.nz**



## ALPINE LODGE MOTEL

**Ph:** +64 3 315 7311 **Freephone:** 0800 993 377  
reservations@alpinelodgemotel.co.nz  
**alpinelodgemotel.co.nz**

# DINING



## MONTEITH'S BREWERY BAR

**Phone:** +64 3 315 5133  
info@mbbh.co.nz  
**mbbh.co.nz**



## NO.31 RESTAURANT & BAR

**Phone:** +64 3 315 7031  
skgill@xtra.co.nz  
**restaurant-no31.nz**



## FIRE & ICE CAFÉ, RESTAURANT & BAR

**Phone:** +64 3 315 5006  
info@fireandicecafe.co.nz  
**fireandicecafe.co.nz**



## SPICE VILLAGE

**Phone:** +64 3 975 1120  
spicevillagehanmer@gmail.com  
**spicevillage.co.nz**



## O'FLYNN'S IRISH PUB

**Phone:** +64 3 315 5282  
info@oflynns.co.nz  
**oflynns.co.nz**



## POWERHOUSE

**Phone:** +64 3 315 5252  
mary@graceandflavour.co.nz  
**powerhousecafe.co.nz**



## SAINTS CAFÉ, RESTAURANT & BAR

**Ph:** +64 3 315 5262  
info@saintshanmer.co.nz  
**saintshanmer.co.nz**



## SALT AND PEPPER

**Phone:** +64 3 975 1137  
hanmer@saltpepper.info  
**saltpeppercafe.com**



# WINERIES



## GREYSTONE

**Phone:** +64 3 314 6100  
cellardoor@greystonewines.co.nz  
[greystonewines.co.nz](http://greystonewines.co.nz)



## BLACK ESTATE

**Phone:** +64 3 314 6085  
bookings@blackestate.co.nz  
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## WAIPARA SPRINGS

**Phone:** +64 3 314 6777  
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## GEORGES ROAD

**Phone:** +64 21 121 8669  
wine@georgesroadwines.co.nz  
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## THE BONE LINE

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sales@theboneline.co.nz  
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# RURAL ACTIVITIES



## IRON RIDGE QUARRY SCULPTURE PARK

**Phone:** +64 3 314 9198  
quarrycliffs@gmail.com  
[ironridgequarry.co.nz](http://ironridgequarry.co.nz)



## HURUNUI HILLS

**Phone:** +64 27 364 7910  
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[hurunuihills.co.nz](http://hurunuihills.co.nz)



## TAWANUI FARM

**Phone:** +64 274 260 154  
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## KUMIKO'S

**Phone:** +64 21 681 784  
hello@kumikosnz.com  
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## MATAI PEAK

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For all reservations:  
[bookings@hanmersprings.co.nz](mailto:bookings@hanmersprings.co.nz)

[hanmersprings.co.nz](http://hanmersprings.co.nz)